

## Events Cancellation Policy

- Our cancellation and absentee policy will apply only once your registration has been confirmed by World House.
- A confirmed registration is when you have purchased a ticket and completed payment
- Per e-mail we will endorse your payments and send you our receipt.
- Any cancellation made more than 30 days prior to an event start date will qualify for a 100% refund.
- If the cancellation is between 29 to 14 days prior to an event start date an 80% refund of the payment will be applied.
- Cancellations up to 8 days before an event starts will qualify for a 50% refund.
- Only 25% of the registration payment will be refunded in case of cancelling your participation in the week before an event starts.
- No refund will be issued for absence during an event without notice.
- World House Wetten reserves the right to cancel an event if the minimum number of participants is not reached or for any other reason. In this case all customers will be informed by email as soon as possible and 100% of the ticket price will be refunded.

By purchasing a ticket you agree to our cancellation policy.